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| APPLICATION NO.                | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO.  | CONFIRMATION NO. |
|--------------------------------|-------------|----------------------|----------------------|------------------|
| 10/003,790                     | 11/15/2001  | Joseph Celi JR.      | BOC9-2001-0043 (290) | 4880             |
| 40987                          | 7590        | 12/21/2005           | EXAMINER             |                  |
| AKERMAN SENTERFITT             |             |                      | NGUYEN, QUYNH H      |                  |
| P. O. BOX 3188                 |             |                      | ART UNIT             | PAPER NUMBER     |
| WEST PALM BEACH, FL 33402-3188 |             |                      | 2642                 |                  |
| DATE MAILED: 12/21/2005        |             |                      |                      |                  |

Please find below and/or attached an Office communication concerning this application or proceeding.

|                              |                        |                     |  |
|------------------------------|------------------------|---------------------|--|
| <b>Office Action Summary</b> | <b>Application No.</b> | <b>Applicant(s)</b> |  |
|                              | 10/003,790             | CELI ET AL.         |  |
|                              | <b>Examiner</b>        | <b>Art Unit</b>     |  |
|                              | Quynh H. Nguyen        | 2642                |  |

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

#### Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

#### Status

1) Responsive to communication(s) filed on Amendment filed 10/17/05.

2a) This action is FINAL. 2b) This action is non-final.

3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

#### Disposition of Claims

4) Claim(s) 1-12 is/are pending in the application.

4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.

5) Claim(s) \_\_\_\_\_ is/are allowed.

6) Claim(s) 1-12 is/are rejected.

7) Claim(s) \_\_\_\_\_ is/are objected to.

8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

#### Application Papers

9) The specification is objected to by the Examiner.

10) The drawing(s) filed on \_\_\_\_\_ is/are: a) accepted or b) objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).

11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

#### Priority under 35 U.S.C. § 119

12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).

a) All b) Some \* c) None of:

1. Certified copies of the priority documents have been received.

2. Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.

3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

\* See the attached detailed Office action for a list of the certified copies not received.

#### Attachment(s)

1) Notice of References Cited (PTO-892)

2) Notice of Draftsperson's Patent Drawing Review (PTO-948)

3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)  
Paper No(s)/Mail Date \_\_\_\_\_.

4) Interview Summary (PTO-413)  
Paper No(s)/Mail Date. \_\_\_\_\_.

5) Notice of Informal Patent Application (PTO-152)

6) Other: \_\_\_\_\_.

## DETAILED ACTION

1. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.

### ***Claim Rejections - 35 USC § 103***

2. Claims 1-2, and 7-8 are rejected under 35 U.S.C. 103(a) as being unpatentable over Chen et al. (Pub.No: US 2003/0035381).

Regarding claim 1, Chen et al. teach the steps of: establishing a conference session between a calling party (participating party) and the voice server (Fig. 1, voice server 44); receiving an inbound call from an additional party; and establishing a voice communications link between the calling party and adding the inbound call to the conference (page 3, [0022], lines 4-8; page 1, [0009]). Chen et al. further teaches a voice server comprising a VRU with additional bridging capabilities (page 1, [0010]).

Chen et al. do not explicitly teach a voice browser.

It would have been obvious to one of ordinary skill in the art to modify the voice server in Chen to be a voice browser thus making the system more efficient when adding/bridging additional participant into the existing conference without the need of adding hardware.

Regarding claims 2 and 8, Chen et al. teach the adding step conferences additional parties into the conference session (page 1, [0009]; page 3, [0022], lines 4-8).

Claim 7 is rejected for the same reasons as discussed above with respect to claim 1. Furthermore, Chen et al. teach a machine-readable storage, having stored a

computer program having a plurality of code sections executable by a machine (page 2, [0019]).

3. Claims 3-4 and 9-10 are rejected under 35 U.S.C. 103(a) as being unpatentable over Chen et al. (Pub.No: US 2003/0035381) in view of Dinwoodie (U.S.Patent 6,415,269).

Regarding claims 3 and 9, Chen et al. do not teach determining whether the inbound call is associated with an active voice browsing session; and if an identifier is associated with an active voice browsing session, routing the inbound call to the voice browser associated with the active voice browsing session.

Dinwoodie teaches an inbound call to an auction site (col. 4, lines 4-5) and if caller or participant is identified then the participant was put in the bidding system (col. 4, lines 15-28).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate the inbound call to a conference system, as taught by Dinwoodie, in Kelleher's system thus making the voice browsing conference system more efficient by handling both outbound call from the voice browsing session and inbound call to the voice browsing session.

Claims 4 and 10 are rejected for the same reasons as discussed above with respect to claims 3 and 9. Furthermore, Dinwoodie teaches the inbound call is configured for multiple callers (Fig. 1, 12a-12n).

4. Claims 5-6 and 11-12 are rejected under 35 U.S.C. 103(a) as being unpatentable over Chen et al. (Pub.No: US 2003/0035381) in view of Dinwoodie (U.S.Patent 6,415,269) and further in view of Rabenko et al. (U.S. Patent 6,765,931).

Claims 5-6 and 11-12 are rejected for the same reasons as discussed with respect to claims 1 and 2. Chen and Dinwoodie do not teach aggregating a voice data stream of the additional party with a voice data stream of the calling party into a single voice data stream.

Rabenko et al. teach aggregating a voice data stream of the additional party with a voice data stream of the calling party into a single voice data stream (col. 69, line 51 through col. 70, line 3).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate the feature of aggregating a voice data stream of the additional party with a voice data stream of the calling party into a single voice data stream, as taught by Rabenko, in Chen's and Dinwoodie's systems in order to establish a conference call. This is the obvious and only way to establish conference call so that all participants can listen and participate to a single voice data stream.

5. Claims 13, 14, and 19 are rejected under 35 U.S.C. 103(a) as being unpatentable over Chen et al. (Pub.No: US 2003/0035381) in view of Zenner (U.S. Patent 5,894,512).

Claims 13 and 19 are rejected for the same reasons as discussed above with respect to claim 1. Chen et al. does not teach identifying a dialed number identification

service (DNIS) within said inbound call and routing said inbound call to the voice browser based upon the DNIS.

Zenner teaches identifying a dialed number identification service (DNIS) within said inbound call and routing said inbound call to the particular agent based upon the DNIS (col. 4, lines 60-66).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to incorporate the feature of identifying a dialed number identification service (DNIS) within said inbound call and routing said inbound call to the particular agent based upon the DNIS, as taught by Zenner, in Chen's system thus making the system more efficient by routing the call to the best select group of agents based on the DNIS, as discussed by Zenner (col. 4, lines 64-65).

Claim 14 is rejected for the same reasons as discussed above with respect to claim 2.

6. Claims 15-16 are rejected under 35 U.S.C. 103(a) as being unpatentable over Chen et al. (Pub.No: US 2003/0035381) in view of Zenner (U.S. Patent 5,894,512) and further in view of Dinwoodie (U.S.Patent 6,415,269).

Claims 15 and 16 are rejected for the same reasons as discussed above with respect to claims 3 and 4, respectively.

7. Claims 17 and 18 are rejected under 35 U.S.C. 103(a) as being unpatentable over Chen et al. (Pub.No: US 2003/0035381) in view of Zenner (U.S. Patent 5,894,512)

further in view of Dinwoodie (U.S. Patent 6,415,269) and further in view of Rabenko et al. (U.S. Patent 6,765,931).

Claims 17 and 18 are rejected for the same reasons as discussed above with respect to claims 5 and 6, respectively.

8. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Quynh H. Nguyen whose telephone number is 571-272-7489. The examiner can normally be reached on Monday - Thursday from 6:15 A.M. to 4:45 P.M.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Ahmad Matar, can be reached on 571-272-7488. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

*Quynh H. Nguyen*  
**Quynh H. Nguyen**  
**Patent Examiner**  
**Art Unit 2642**